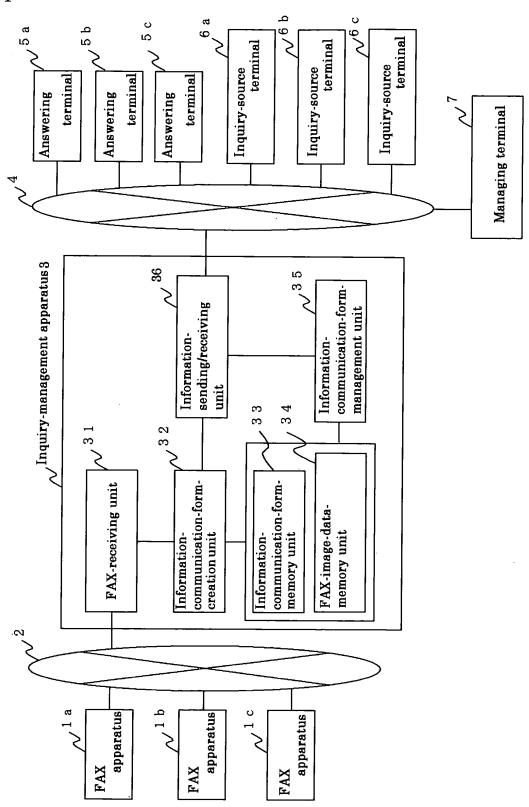
Title: Inquiry Management System, Inquiry Management Method, Inquiry Sorting System and Inquiry Sorting Method Inventor's Name: MOTOHASHI, et al.

1/8 Application No.: NEW Docket No.: 024629-00013

FIG. 1

; ?

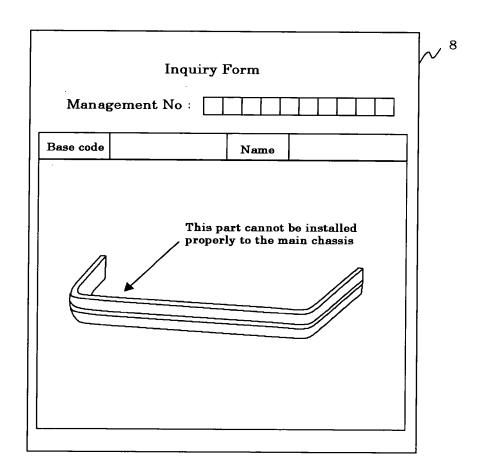


Our Ref: H1030124US01

Inventor's Name: MOTOHASHI, et al.

2/8 Application No.: NEW Docket No.: 024629-00013

FIG. 2

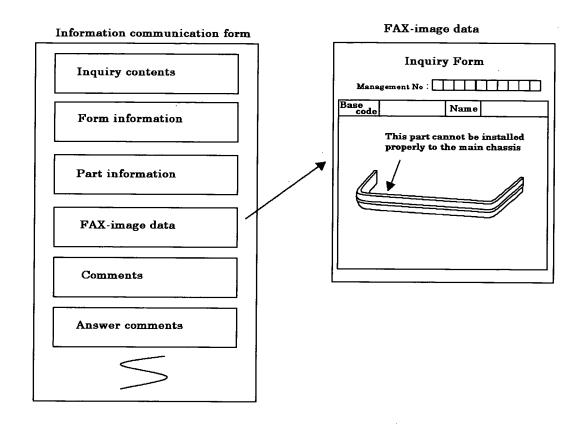


Our Ref : H1030124US01 Japan Patent Application No. 2003-03349 Japan Patent Application No. 2003-03350

Inventor's Name: MOTOHASHI, et al.

3/8 Application No.: NEW Docket No.: 024629-00013

Fig 3

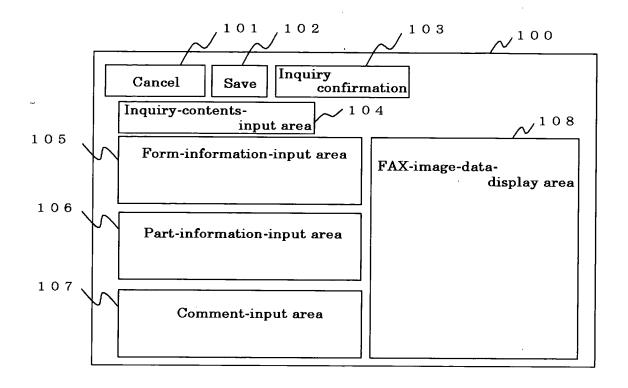


Our Ref: H1030124US01

Inventor's Name: MOTOHASHI, et al.

Application No.: NEW Docket No.: 024629-00013

Fig 4



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Our Ref: H1030124US01

Inventor's Name: MOTOHASHI, et al.

Application No.: NEW Docket No.: 024629-00013

Fig 5

	Inquiry contents	回答部署
01	Inquiry regarding a sales classification	5a
02	Inquiry regarding integration	5b
03	Inquiry regarding abnormal parts	5b
04	Inquiry regarding set defects	5b
05	Inquiry regarding exterior defects	5c
06	Inquiry regarding deformed	5c

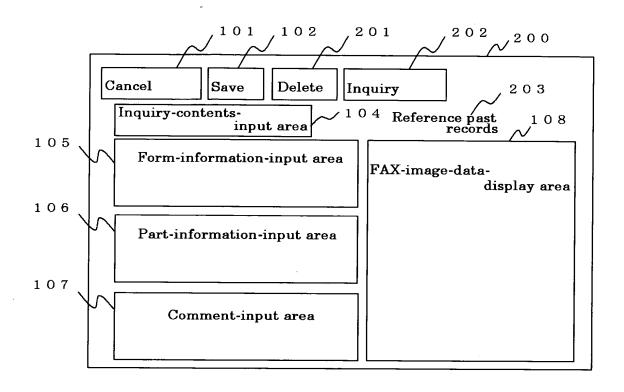
5/8

Japan Patent Application No. 2003-03349 Japan Patent Application No. 2003-03350 Our Ref: H1030124US01

Inventor's Name: MOTOHASHI, et al.

6/8 Application No.: NEW Docket No.: 024629-00013

Fig 6

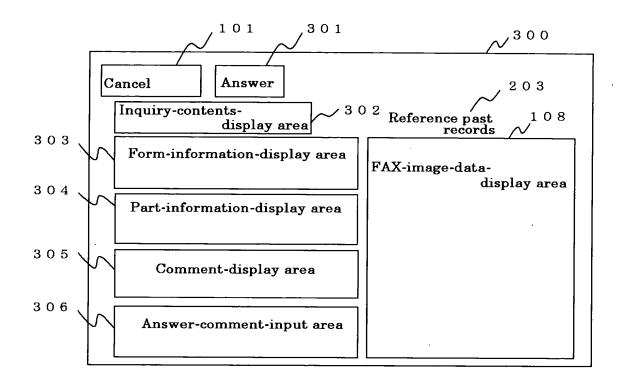


Our Ref : H1030124US01 Japan Patent App

Inventor's Name: MOTOHASHI, et al.

7/8 Application No.: NEW Docket No.: 024629-00013

Fig 7



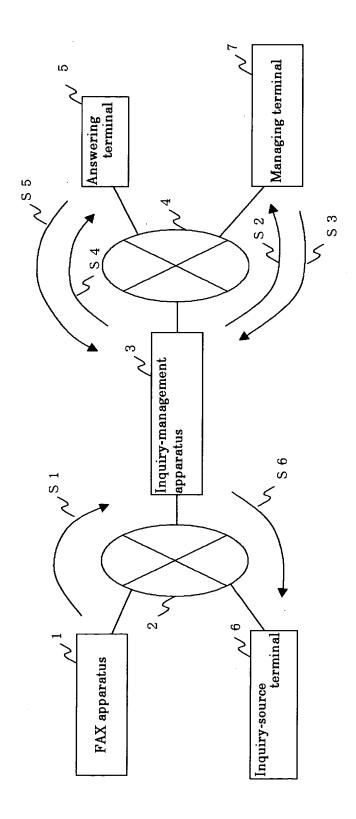
Our Ref: H1030124US01

Inventor's Name: MOTOHASHI, et al.

Application No.: NEW Docket No.: 024629-00013

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Fig 8



Japan Patent Application No. 2003-03349 Japan Patent Application No. 2003-03350 Our Ref: H1030124US01